**What type of issue are you experiencing?**

1. For technical issues such as trouble downloading the software or if you are having trouble getting the software to work correctly, click here for assistance by e-mail: [customersupport@judicial.state.co.us](mailto:customersupport@judicial.state.co.us). You can also call 1-855-264-2237 or 720-625-5670.
2. If you have general questions about how to fill out the forms or what forms you may need, click here for assistance by e-mail: [411@judicial.state.co.us](mailto:411@judicial.state.co.us). You can also call 720-625-5610. **Please note that we are unable to provide legal advice.**

**System Requirements**

**Windows (PC)**

The Windows version runs on all Windows versions, including Windows 8.1, Windows 8, Windows 7, Vista, Windows ME, XP, 98, or 95.

The software runs on all Windows networks and in Citrix environments.

**Macintosh**

The Mac version runs under Mac OS 10.6 (Snow Leopard) or later.

**Other Devices**

The full software does not run on iPad or other tablets. However, using remote access software, you may access the software remotely over the Internet from an iPad or tablet.