

**OPG Commission meeting
Director Report
06.24.2020**

Purpose: The Director Report will provide detailed information about new matters, updates about the previous month's matters, and next steps for the following month. The Director will provide the Director Report to all Commission members. Questions about the Director Report will be addressed at the Commission meetings, if necessary.

- I. **Administrative Infrastructure Update.** In progress.
 - a. CO OPG web site – no updates from 05.13.2020 meeting
 - i. Case Management System – court forms and e-signature capabilities completed; Individualized Guardianship Plan still in progress
- II. **Budget and MOU Update** – No updates from 05.13.2020 meeting.
 - a. Discussion with CDHS Office of Behavioral Health: I made a few requests regarding the additional information as requested from the 05.13.2020 meeting, but I have not received a response from OBH
 - b. See Representative Payee discussion below
- III. **Stakeholder Engagement Plan – In progress.** No updates from 05.13.2020 meeting.
- IV. **Colorado OPG Fiscal Policies (Policy 5) draft.** In progress with assistance of Commissioner Bennett-Woods. Once fiscal policies are updated, submitted and reviewed, the Fiscal Policies will be incorporated into the Operating Policies.
- V. **Colorado OPG Pilot Program Operating Policies.** In progress. Operating Policies and Manual will be posted to CO OPG Website

- a. **Internal Ethics Committee** – No update from 05.13.2020 meeting. I will continue to research the creation of the Committee for discussion at another CO OPG Commission meeting
- b. **Policy 8. Ensuring Systemic Equality** – in light of the death of George Floyd and many others, staff requested that the CO OPG have a policy related to the Office as well as clients indicating our commitment to ensuring systemic equality
- c. **CORA Policy** – AG Enck provided a CORA policy that will be included in the CO OPG Operating Policies and Manual
- d. Trainings
 - i. Various dates: Case Management Webinars
 - ii. 05.14.2020: Financial Security Coalition – Colorado Resource Network presentation
 - iii. 05.19.2020: Colorado Coalition on Elder Rights and Abuse Prevention: The CO OPG and Crisis Standard of Care and COVID-19
 - iv. 05.20.2020: Verbal de-escalation with Tracy L. Hutchinson
 - v. 05.21.2020: Training with Lifelong, Inc.: Successful communication with individuals with cognitive impairments. Booster session will be scheduled - TBD
 - vi. Various dates: Colorado Gerontological Society Webinars:
 - Assisted Living Residences and COVID-19

- Older Adults and the Colorado Coronavirus Opinion Survey
 - Advance Care Planning
 - Financial Advance Directives: Financial Power of Attorney Representative Payee and Advance Designation
 - Complete Your Living Will
- vii. 05.28.2020: AARP CO Webinar - Emotional Health and Aging
- viii. 06.10.2020: World Elder Abuse Awareness Day
- ix. Cross-training session with Colorado Cross Disability Coalition – TBD
- x. 07.29.2020: Cross-training with Center for Trauma and Resilience
- xi. Cross-training with Brothers Redevelopment – TBD
- xii. Individual Director and guardian training for CGC National certification
- xiii. 6.10.2020: Project Visibility - Person-Centered Care for Our Lesbian, Gay, Bisexual & Transgender Community Manager Training completed by Director.
- xiv. Various dates: Project Visibility Person-Centered Care for Our Lesbian, Gay, Bisexual & Transgender Community) Employee Training completed by Public Guardians

- e. **Representative Payee, etc. issue.** In progress – AG Enck in communication with Colorado Fund for People with Disabilities and drafting contract.
 - i. Through a presentation I gave, I was contacted by A Pearl’s Touch Representative Payee Services. This is a smaller organization, but it may be another option for CO OPG clients

- f. **Intake Eligibility, Prioritization and Referral Process.**
 - i. Update on number of registered users, referrals, accepted cases, etc. as of 06.12.2020. An update will be provided at the 06.24.2020 meeting:
 - 1. 5 accepted cases
 - 2. 2 referrals – Partial/Incomplete referrals
 - 3. 10 streamlined referrals (Non-Denver County)
 - 1. Larimer County - 3
 - 2. Weld County - 4
 - 3. Montrose County - 1
 - 4. Washington County - 1
 - 5. Gunnison County - 1

 - ii. Considering a recorded online tutorial for completing a referral

- g. **Data gathering and CMS coding issues.** In progress.
 - i. Working with SCAO on creating a webinar for Judges and Court staff
 - ii. 06.18.2020: Presentation to Protective Proceedings Monitors conference call work group regarding referrals
 - iii. Working with Silver Key Senior Services on data collection
 - iv. I reached out to a DRCOG representative, Kirsti Klaverkamp, for collaboration

VI. **Colorado OPG Strategic Plan.** Draft previously provided – no updates.

VII. **Stakeholder Meeting Update** since 05.10.2020.

- a. 05.14.2020: Email correspondence with OBH (CDHS – OBH and Community Services Office of Community Access and Independence regarding need for CO OPG and possible funding assistance to address guardianship of their clientele)
- b. 05.19.2020: Presentation with Colorado Coalition for Elder Rights and Abuse Prevention
- c. 05.22.2020: Phone conference with Laura Kinder, Spark the Change Senior Companion Care Program Manager
- d. 05.27.2020: Phone conference with Peg Rogers – CDHS – APS regarding streamlined referrals
- e. 05.27.2020: Phone conference with attorney Angela Campbell regarding a referral
- f. 05.27.2020: Phone conference with Wonder Moore – Owner, A Pearl’s Touch Representative Payee Services
- g. 05.27.2020: Phone conference with Abigail Burgas – Brothers Redevelopment
- h. 05.29.2020: Presentation to Denver Health/Department of Corrections
- i. 05.29.2020: Presentation to VA Eastern Colorado Health Center - Mental Health Intensive Case Management social workers

- j. 05.29.2020: Conference with Judge Leith, Magistrate Tomerlin, SCAO regarding contact with 7th & 16th Judicial District Judges and possible statewide webinar
- k. 06.01.2020: Phone conference with Megan Leppke/Denver Health regarding a referral
- l. 06.05.2020: Presentation with Colorado Gerontological Services regarding CO OPG and guardianships and conservatorships
- m. 06.10.2020: Phone conference with Dayton Romero – Director of Senior Assistance Program and Ann McKenzie – Guardianship Supervisor and Trainer, Silver Key Senior Services, regarding collaboration and data gathering
- n. 06.10.2020: Phone conference with Lara Vandenberg – VA, regarding a referral
- o. 06.10.2020: Email correspondence with Genevieve Miller – Clinical Case Manager, Mental Health Center of Denver, regarding a referral
- p. 06.11.2020: Email correspondence with Kirsti Klaverkamp – DRCOG regarding collaboration and data gathering
- q. 06.12.2020: Email correspondence with attorney Carl Glatstein regarding presentation to Arapahoe County Probate Judge and Magistrate