



2016 ICCES Support Schedule

Phone support: 1-855-CO-ICCES (1-855-264-2237) or 720-625-5670

E-mail support: iccessupport@judicial.state.co.us

E-mail feedback: icces-feedback@judicial.state.co.us

Live support hours (all times MST)

Weekdays (Monday-Friday): 7:00am to midnight

Weekends (Saturday-Sunday): E-mail and voicemail will be returned within 24 hours.

**Please note that we have staff on-call and monitoring the system 24/7, 365 days a year for system outages and emergencies.*

Holidays

Below are the holidays with special support hours - those not listed fall within the normal support schedule unless otherwise announced through the ICCES website.

Date	Holiday	Support hours
Friday, January 1 st , 2016	New Year's Day	Closed
Monday, January 18 th , 2016	Martin Luther King Day	8:00am to 5:00pm
Monday, February 15 th , 2016	President's Day	8:00am to 5:00pm
Sunday, March 27 th , 2016	Easter	Closed
Monday, May 30 th , 2016	Memorial Day	Closed
Monday, July 4 th , 2016	Independence Day	Closed
Monday, September 5 th , 2016	Labor Day	Closed
Monday, October 10 th , 2016	Columbus Day	8:00am to 5:00pm
Friday, November 11 th , 2016	Veteran's Day	8:00am to 5:00pm
Thursday, November 24 th , 2016	Thanksgiving Day	Closed
Monday, December 26 th , 2016	Christmas	Closed
Monday, January 2 nd , 2016	New Year's Day	Closed