



Legal Assistance

Most agencies or Programs Listed Below Will Not Provide Legal Advice

COURT CARE – Free childcare provided to parties conducting court business. The center is open from 7:45am to 12:15pm and 1:15pm to 5:00pm and is located in Room S140 at 270 South Tejon. (719) 452-5499
www.courtcare.org

GENERAL LEGAL ASSISTANCE

Call-a-Lawyer

Every Wednesday volunteer attorneys from The Justice Center answer telephone calls from the public. All calls are anonymous and confidential. The Call-a-Lawyer program runs from 7:00 pm – 8:30 pm and the number to call is (719) 473-6212. www.justicecentercos.org

Law Line 9: (303) 698-0999

9 News and the Denver Bar Association sponsor this service the first Wednesday of every month, from 4 pm - 5:30 pm. Call from anywhere in Colorado.

Colorado Legal Services: (719) 471-0380 – 102 S. Tejon Street Ste 430, Colorado Springs, CO 80903

CLS is a non-profit with offices all around the state dedicated to providing low-income individuals with high-quality legal services and assistance. Applicants can apply online, by phone or in person. All services provided by CLS are free. www.coloradolegalservices.org

Lawyer Referral Service & Information Service (LRIS) - (719) 636-1532

The EPCBA LRIS program refers the public to screened and qualified full-rate attorneys. If matched, you will receive a 30-minute consultation where the attorney may charge up to \$100. Any advice given thereafter will be billed at that attorney's regular rate. Our program is voluntary for attorneys to join, so we cannot guarantee a match for every area of law. If an attorney is unavailable, we will do our best to provide additional relevant resources. Fill out a request online at www.epcbalawyers.org or call (719) 636-1532.

The Justice Center | Free & Reduced Cost Lawyers: (719) 473-6212

Income-eligible applicants can receive a pro bono attorney through The Justice Center's Pro Bono Program. Special priority will be given to victims of domestic violence, seniors, persons with disabilities, immigrants and refugees, veterans, and persons with landlord/tenant issues. Medical malpractice, employment law, and personal injury cases will not be considered. To find out more information or apply, please visit www.justicecentercos.org or call (719) 473-6212.

GENERAL LEGAL ASSISTANCE (CONTINUED)

District Attorney: (719) 520-6000

The mission of 4th Judicial DA's Office is to administer justice, advocate for victims, and partner with law enforcement and citizens of this community in the deterrence and prevention of crime. Located at 105 E. Vermijo Ave, Colorado Springs. www.4thjudicialda.com

Public Defender: (719) 475-1235

The mission of the Office of the State Public Defender is to defend and protect the rights, liberties, and dignity of those accused of crimes who cannot afford to retain counsel. Located at 19 N. Tejon, Suite 105, Colorado Springs. www.coloradodefenders.us

Attorney Regulation Committee: (877) 888-1370

Accepts complaints against Attorneys who are licensed in the State of Colorado. <http://coloradosupremecourt.us/>

Colorado Bar Association: (303) 860-1115

1290 Broadway, Suite 1700, Denver, CO 80203. The CBA provides legal resources to the public and has an online attorney directory to locate attorneys, for specific areas of law, across the state of Colorado. www.cobar.org and www.elpasocountybar.org

SELF-REPRESENTED RESOURCES

Self-Represented Litigant Coordinators (Self -Help) 719-452-5100

Court employees who assist in the detailed walkthrough of forms, court processes and procedures, legal terminology breakdown, and available community resources. Located at El Paso County Combined Court in Room S116, Self-Help Center. Hours 7:30am-4:30pm. Can be reached by email at 04selfhelp@judicial.state.co.us.

Protective Proceedings Monitors, Probate Registrar, and Probate Staff: (719) 452-5003

Probate staff is available every Wednesday at the El Paso County Combined Courts to answer questions regarding, Guardianships, Conservatorships and Estate matters. Court staff cannot fill out forms or give legal advice. Assistance with Guardianships or Conservatorships is available at the Probate Window (W149) on Wednesdays from 8:30am-12:00pm- (guardianships and conservatorship questions). Assistance with Estate matters is available at the Probate window (Room W149) on Wednesdays from 1:00pm-4:30pm- (for estate questions).

Justice Corps

Colorado College students assisting pro se parties with procedural questions. The students volunteer hours vary. They are located at El Paso County Combined Court in Room S116, in the Self-Help Center.

Colorado Legal Help Center (Online only)

The Colorado Legal Help Center can provide resources for individuals working through a legal case without representation. The website can provide interested parties assistance in finding an attorney to assist with a legal issue, step-by-step guidance for a current legal issue without having to go to an attorney, and access to legal materials. <http://www.coloradolegalhelpcenter.us>

SELF-REPRESENTED RESOURCES (CONTINUED)

Colorado CHECKERBOARD Website (Online only)

The CHECKERBOARD website is a single point-of-entry website providing free, 24/7 “one-click” public access for all forms, statutes, rules, instructions, flowcharts, and videos for each of over fifty different types of Colorado civil cases.

www.checkerboard.co

Law Library (Inside the Penrose Public Library)

Research state statutes and case law. Other resources also available. Located at 20 N. Cascade, Colorado Springs. (719) 531-6333. Law Librarian is available Monday – Friday from 9:00am to 5:00pm at (719) 531-6333 ext. 6058. www.ppld.org

SELF-REPRESENTED RESOURCES (CONTINUED)

Virtual Pro Se Clinic

El Paso County:

First Monday of every month, 3:30pm – 5:00pm. First-come, first-served. The clinic may not take place on legal holidays or when the library is closed. Currently at the Fountain Library, Pikes Peak Library District, 230 S. Main St., Fountain, CO 80817. Volunteer attorneys will answer questions, help fill out forms, and explain the process and procedure for the legal issues in the areas of family law, civil litigation, property law, probate law, collections, appeals, landlord-tenant law, veteran’s benefits, and civil protection order via computer link.

Call (719) 531-6333 ext. 6058 to be added to the sign-up sheet and for more information about the clinic.

Virtual Pro Se Clinic

Teller County (Pre-registration required):

Second Thursday of every month, 2:00pm – 5:00pm. At two Rampart Library District locations: 218 E Midland Ave., Woodland Park, CO 80866 and 334 Circle Drive, Florissant, CO 80816.

Pre-registration required. Volunteer attorney will answer questions, help fill out forms and explain the process and procedure for the legal issues in the areas of family law, civil litigation, property law, probate law, collections, appeals, landlord-tenant law, veteran’s benefits, and civil protection orders. Pre-register by calling (719) 748-3939.

MEDIATION

Neighborhood Justice Center: 105 E. Vermijo, 2nd floor, Room 230

The Neighborhood Justice Center, a division of the Fourth Judicial District’s DA office, is a voluntary program to help citizens peacefully resolve disputes through mediation hearings. It focuses on the identification of issues creating conflict and development of mutually acceptable resolutions. This service will help with non-domestic restraining orders. They cannot give legal advice and do not mediate tenant/landlord disputes. There is no fee for this service.

<http://www.4thjudicialda.com/NeighborhoodJustice.html>

Office of Dispute Resolution (Mediation): (719) 452-5005

The ODR (or Mediation Office) offers mediation, arbitration, settlement conferences and family conferences. The mediators and arbiters have many years of experience and training and oversee complex county and district civil, divorce, dependency, and neglect (juvenile), and child custody cases on a routine basis. The ODR also conducts mediations on probate cases and some criminal cases. Please call for more information on how to set mediation.

www.coloradoODR.org

Fee Dispute Committee: (719) 473-9700

The El Paso County Bar Association Fee Dispute Committee sets up panels of attorneys that will arbitrate disputes for free between attorneys and clients involving legal fees.

<https://www.elpasocountybar.org/public-resourc>

DOMESTIC ISSUES

El Paso County Child Support Services: (719) 457-6331

The Child Support unit establishes paternity, orders support, modifies support orders, and enforces the order for child support payments. Located at 1675 W. Garden of the Gods Rd., Suite #1107, Colorado Springs, CO 80907. <http://elpasocountycss.com>

Colorado Family Support Registry: (800) 374-6558

Collection agency for court ordered support. To make a payment you must include your FSR account number. Please see their website for payment options.

<https://childsupport.state.co.us/siteuser/do/vfs/Frag?file=/cm:makeapayment.jsp>

Family Court Facilitators: (719) 452-5104

Working remotely; by phone and email. Facilitators work with pre- and post-decree matters regarding divorce, legal separation, allocation of parental responsibilities, invalidity of marriage, and modification issues.

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Nicolle Rugh nicolle.rugh@judicial.state.co.us

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Center on Fathering: 1(800) 693-2334 or (719) 634-7797

Education/training, support groups, outreach, and resource referral. 1675 Garden of the Gods Rd, Colorado Springs, CO 80907. <https://humanservices.elpasoco.com/center-on-fathering/>.

C-FIT – Children and Families in Transition Seminar: (719) 447-9898

This is a mandatory class for all divorce and allocation of parental responsibility filings. The class is currently held online only. The class can also be taken online at www.casappr.org. There is a \$65 for the seminar.

CASA (Court Appointed Special Advocates): (719) 447-9898

CASA of the Pikes Peak Region is a volunteer-based nonprofit organization serving El Paso County and Teller County that offers a variety of programs and services designed to meet the special needs of vulnerable children. Among them are the: Dependency and Neglect Program; Domestic Relations Program; Supervised Exchange and Parenting Time Program. Located at 418 S. Weber St., Colorado Springs. www.casappr.org

TESSA: (719) 633-1462, Crisis Line: (719) 633-3819

Temporary Protection Order (TPO) Assistance – victims of domestic/intimate partner violence, sexual assault and human trafficking can receive free assistance filing out this document. Call an advocate for TPO assistance and request a TPO referral.

Provides confidential programs that empower victims of domestic violence and sexual assault to help women and children achieve safety and well-being. Located at 435 Gold Pass Heights on Myron Stratton Campus, Colorado Springs (Hwy 115 and S. Nevada) www.tessacs.org

PROJECT LIFT (TESSA): Permanent Protection Order ASSISTANCE PROGRAM -- 24/7 SAFELINE: 719-633-3819

TESSA's Project LIFT exists to help victims of domestic/intimate partner violence, stalking, sexual assault, human trafficking find legal representation for Permanent Protection Order hearings. Project LIFT pays fees to local attorneys to take victims' cases, at no cost to the victim. Once your Temporary Protection Order is granted, you must meet certain criteria and eligibility requirements to qualify. Please contact TESSA for more information. www.tessacs.org

Kingdom Builder's Family Life Center (719) 247-8190 Crisis Line 719-464-4647

The Project Right Direction is geared for our communities underserved youth / young adults between the ages of 7-24. Services are to encourage positive life choices that enable participants to maximize their personal potential. To provide a world class experience that assures success is within reach of every young person who walks through the doors, with all members on track to graduate from high school with a plan for the future, demonstrating good character and citizenship, and living a healthy lifestyle. My Brother's & Sister's Keeper is a Domestic Violence Program, which provides a Safehouse/ Extended Stay Housing. www.info@kbflc.org

Department of Human Services (DHS): Main line (719) 636-0000:

Reporting: Child Abuse or Neglect: 1-844-264-5437; Adult Abuse or Neglect: 719-444-5755

DHS strives to protect the most vulnerable citizens while giving them efficient access to the services provided by local, state, and federal governments. DHS aims to keep families together and help them to become self-sufficient. Located at 1675 W. Garden of the Gods Rd., Colorado Springs. <http://dhs.elpasoco.com/Pages/default.aspx>

LANDLORD/TENANT

Colorado Springs City Code Enforcement: (719) 444-7891

The Code Enforcement Unit is responsible for the inspection of publicly- and privately-owned residential buildings to assure that they meet the minimum housing standards for the city of Colorado Springs and to ensure safe and sanitary living conditions for all residents within the city limits. Online complaint form at: <https://coloradosprings.gov/codeenforcement>

El Paso County Code Enforcement: (719) 520-6300

Code Enforcement Staff enforces the El Paso County Land Development Code. Depending upon the type of violation, Code Enforcement Officers contact violators who have been reported by neighbors or have been seen by the Code Enforcement Officer when in the field. Online complaint form at: <https://planningdevelopment.elpasoco.com/el-paso-county-code-enforcement/>

Colorado Springs Housing Information

The City of Colorado Springs provides information regarding fair housing, landlord/tenant concerns, community resources, land use, zoning, building, and code enforcement. <https://coloradosprings.gov/housing>

Colorado Legal Services Legal Assistance for Tenants: (719) 471-0380

Colorado Legal Services provides free legal assistance and representation in eviction actions to individuals who are financially eligible and seniors (60+). Apply in person with CLS staff at the courthouse in Room W-163 Tuesday and Thursday, 8:30 AM to 12:00 PM. Applications are also processed over the phone from 8:30 to 5:00, or online at applyonlinecls.org.

DISCRIMINATION PROTECTION

Colorado Civil Rights Division: (800) 262-4845

The Civil Rights Office investigates complaints of discrimination in employment, housing, and public accommodations if the complaint is based on race, creed, color, sex, national origin, ancestry, physical or mental handicaps, marital status, or age. www.dora.state.co.us/civil-rights

Disability Law Colorado: (800) 531-2105 or (970) 241-6371

Disability Law Colorado addresses the mistreatment of disabled people through legal assistance, training and education, referrals, and legislative analysis. Disability Law Colorado provides free or low-cost legal services to people with disabilities whose civil rights have been violated. Disability Law Colorado may be able to accept cases that relate to housing discrimination, service animals, employment discrimination, abuse/neglect, seclusion/restrain, special education, etc. <https://disabilitylawco.org>

U.S. Equal Employment Opportunity Commission: (800) 669-4000

The U.S. Equal Employment Opportunity Commission (EEOC) is responsible for enforcing federal laws that make it illegal to discriminate against a job applicant or an employee because of the person's race, color, religion, sex (including pregnancy, gender identity, and sexual

orientation), national origin, age (40 or older), disability or genetic information. The Denver Field Office is located at 303 E. 17th Avenue, Suite 410, Denver, CO 80203.

www.eeoc.gov

CONSUMER/BUSINESS

Better Business Bureau: (719) 636-1155

Consumer advocacy. Consumer may file complaints against businesses and non-profit organizations. Also, landlord-tenant information provided. Located at 25 N. Wahsatch Ave, Colorado Springs, CO 80903. <https://www.bbb.org/southern-colorado/>

Federal Reserve Consumer Help: (888) 851-1920

Federal Reserve Consumer Help assists consumers in filing complaints against banks or other financial institutions. www.federalreserveconsumerhelp.gov

Federal Trade Commission

The Federal Trade Commission can help consumers file complaints regarding Identify Theft, Scams and Rip-offs, Unwanted Telemarketing, Mobile Devices and Telephones, Internet Services, Online Shopping, Computers, Education, Jobs, Pyramid Schemes, Credit and Debt. www.ftccomplaintassistant.gov

SEMINARS/CLASSES/PROGRAMS

Address Confidentiality Program (ACP): (303) 866-2208 or 1-888-341-0002

The Address Confidentiality Program (ACP) is a Colorado, statewide program that provides survivors of domestic violence, sexual offenses, and/or stalking with two services: a legal substitute address for interacting with all state and local government agencies and a confidential mail forwarding service. <https://www.colorado.gov/dcs/acp>

Alive @ 25: (720) 269-4046

A 4-hour defensive driving course for ages 15-24. www.aliveat25.us

Catholic Charities of Central Colorado: (719) 636-2345

Catholic Charities offers resources regarding adoption services, comprehensive case management, family life coaching, Family Day Center, Enrichment and Education for parents and children, Family Immigration Services, and Family Mentor Alliance. www.ccharitiescc.org

Mt. Carmel Veteran's Service Center: (719) 309-4714

Mt. Carmel offers members of the military, veterans, and their family members access to a wide range of programs and services including behavioral health counseling, employment and transition support, job placement and internships, benefits support, non-clinical case management and resource navigation, housing assistance, financial coaching, classes, and legal assistance. Located at 530 Communication Circle, Colorado Springs, CO 80905. <https://veteranscenter.org>

National Corrective Training Institute (N.C.T.I.): (303) 455-3553

Workshops are offered in Traffic (Spanish and English), Petty Theft, Conflict Management, Parenting, Making Better Choices, Responsible Driving, etc. www.ncticolorado.com

Family Law Videos | The Justice Center

The Justice Center provides educational videos about a variety of legal topics. Currently, we have videos on the Timeline of a Divorce, Divorce Basics, and How to Enforce Family Law Court Orders.

Housing Videos | The Justice Center

The Justice Center provides educational videos about a variety of legal topics. Currently, we have videos on Security Deposits, Reasonable Accommodations and Modifications, Communication with Your Landlord, Assistance Animals in Housing, Mutual Rescission of Lease, and Evictions during COVID-19.