



**ROGELIO HERNANDEZ-FLORES**

## **BIO**

Rogelio Hernández-Flores as Founder and Managing Director for Beyond-Borders, Solutions for International Business, offers Intercultural Communication Strategies and Mediation Services. He provides professional Multicultural Mediation Services in English and Spanish; specializing in Bilingual/Bicultural mediation, conflict coaching, and cross-cultural business solutions.

Cross-border business assignments within and across the US, Latin American, and Asian cultures, combined with interpreting, mediation and conflict resolution training in the US, strengthen his ability to communicate across differing perspectives, allowing him to apply his talent and diplomacy to help people cooperate with each other, finding practical and realistic solutions. He is well known for influencing without authority.

Currently, as a State Contract Mediator with the Office of Dispute Resolution (ODR) and Private Mediator, he applies accurate two-way communication underscoring a clear and practical understanding of foreign language, culture, and judicial language equivalency; considering these, fundamental components of the relationship between people, regardless of nationality, gender or race.

Complementing his life experience of full immersion in Mexico and US cultures, his education includes Certified training in Mediation, Certified Court Interpreter by the Colorado Judicial Department, a B.A. in Management from the Autonomous University of the State of Mexico, a thesis on Japanese Marketing Strategies and advanced studies in cross-cultural communication.

### **Background & Experience**

- Comprehensive courtroom experience: Acquainted with court procedures, applicable law, and court rulings.
- ODR Contract Mediator: Domestic Relations with pre-decree and post-decree mediation.
- Bilingual / Multicultural Mediator: Intercultural expertise, seasoned in working with transcultural uniqueness.
- Private Mediator: Covering an extended number of court-ordered and self-initiated mediation cases.
- MAC Professional Mediator in Domestic Relations, Business and Civil matters.
- Cross-Border Business Negotiations: Strengthening organizational performance in culturally diverse markets.

### **Rogelio Hernandez-Flores**

ODR Contract Mediator  
MAC Professional Bilingual Mediator  
Appointed MAC Board of Directors  
Chair for the Multi-Cultural Committee