



Court Survey

Court Respondents	
County size	
	Small 21%
	Medium 57%
	Large 22%
Role in the System	
	Judge or magistrate 41%
	Division Clerk 4%
	Clerical or support staff 54%
Number responding	43

Percentage Reporting These Documents Should “Definitely” Be Sent to the Court and Kept in the Court File				
	Small County	Medium County	Large County	Total
Notice of financial responsibility	71%	75%	63%	72%
Temporary order of financial responsibility	83%	70%	100%	79%
Default order of financial responsibility	83%	86%	100%	88%
Order of financial responsibility	86%	96%	100%	95%
Income and expense affidavits	33%	52%	56%	50%
Pay stubs and other income documents	17%	22%	44%	26%
Genetic test results	71%	74%	89%	77%
Return or waiver of service of process	100%	100%	100%	100%
Affidavit of paternity	86%	89%	89%	88%
Subpoena	50%	44%	44%	45%
Child support guidelines worksheet	67%	69%	56%	66%
Affidavit of custody and direct pay	67%	82%	56%	74%
Father’s paternity advisement and admission	86%	85%	89%	86%
Mother’s paternity advisement and admission	86%	82%	89%	84%
Notice of hearing	100%	89%	89%	81%
Affidavit of non-appearance	86%	78%	67%	77%
Affidavit and certification of official record	71%	78%	33%	67%
Number responding	7	27	9	43



Court Survey

Percentage Reporting These Items Would be "Very Helpful" to Have on a Summary Screen Available to Child Support and the Court

	Small County	Medium County	Large County	Total
Number of children	60%	74%	60%	69%
Order amount	100%	74%	60%	76%
Date the case was filed	40%	53%	80%	55%
Genetic test results	60%	50%	60%	54%
Stipulation/default order status	60%	79%	80%	76%
Retroactive support	60%	44%	60%	50%
Unreimbursed public assistance debt	20%	18%	60%	26%
Prior modifications	40%	44%	40%	43%
Arrears balance/judgments	60%	67%	80%	68%
Other child support cases for the custodial or noncustodial parent	20%	50%	60%	46%
Dependency/neglect cases	80%	58%	40%	59%
Criminal cases for custodial or noncustodial parent	80%	37%	20%	43%
Outstanding hearing dates and issues	80%	83%	100%	86%
Number responding	5	18	5	28

Estimated Days for the Court to Process Filings and Notify Child Support with a Case number

	Small County	Medium County	Large County	Total
Administrative stipulations				
Average days	1.3	2.2	1.7	2.0
Range	1-2	1-7	1-2	1-7
Percent completed within 2 days	100%	75%	100%	82%
Number responding	3	16	3	22
Temporary orders and hearing requests				
Average days	1.3	2.9	21.0	5.2
Range	1-2	1-15	1-60	1-60
Percent completed within 2 days	100%	63%	67%	68%
Number responding	3	16	3	22
Default orders				
Average days	1.7	2.7	1.7	2.4
Range	1-2	1-7	1-2	1-7
Percent completed within 2 days	100%	69%	100%	77%
Number responding	3	16	3	22



Court Survey

Process Court Uses to Assign Case Numbers

	Small County	Medium County	Large County	Total
Block of numbers assigned to the IV-D agency	0%	6%	20%	8%
Each case gets the next number in sequence when it is filed in full	100%	81%	60%	81%
Number is assigned when child support provides an abbreviated filing	0%	13%	20%	11%
Number responding	5	16	5	26

Percent Noting these Factors as "Major Problems" for the Court

	Small County	Medium County	Large County	Total
Large volume of child support cases	0%	5%	0%	3%
Receiving large numbers of child support cases at one time	0%	42%	33%	33%
Missing information on cases sent to court	0%	26%	0%	18%
Inaccurate information on cases	0%	11%	0%	7%
Missing documents	0%	5%	0%	3%
Missing signatures or original notary seals	20%	37%	20%	31%
Number responding	5	19	6	30

Estimated Percentage of Cases Rejected by the Court Due to Missing, Inconsistent or Bad Data

	Small County	Medium County	Large County	Total
1-2 %	100%	69%	80%	75%
3-10%	0%	31%	20%	25%
11-25%	0%	0%	0%	0%
More than 25%	0%	0%	0%	0%
Number responding	3	16	5	24



Court Survey

Preferred Method of Speeding Docket Number Assignment				
	Small County	Medium County	Large County	Total
Set aside a block of pre-assigned numbers by county and have child support assign a number before filing	0%	12%	50%	15%
The court agrees to assign a docket number within 24 hours of filing	100%	88%	50%	85%
Number responding	5	17	4	26