



Child Support Survey

Child Support Enforcement Respondents		
County size (n=220)	Small	18%
	Medium	28%
	Large	54%
Role in the System (n=213)	Administrator	13%
	Supervisor	14%
	Attorney	4%
	Technician	50%
	Clerical or support staff	20%
Total number responding		221

Percentage Reporting These Documents are “Frequently” Included in Child Support Cases Filed with the Court				
	Small County	Medium County	Large County	Total
Notice of financial responsibility ★	70%	94%	58%	72%
Temporary order of financial responsibility ★	20%	38%	46%	39%
Default order of financial responsibility	20%	43%	42%	38%
Order of financial responsibility ★	70%	83%	58%	68%
Income and expense affidavits ★	67%	85%	65%	72%
Pay stubs and other income documents	53%	75%	63%	65%
Genetic test results	57%	66%	49%	56%
Return or waiver of service of process	77%	85%	66%	74%
Affidavit of paternity	59%	57%	44%	51%
Subpoena ★	63%	74%	45%	58%
Child support guidelines worksheet ★	76%	93%	65%	76%
Retroactive support affidavit	20%	36%	32%	31%
Father’s paternity advisement and admission	50%	60%	44%	50%
Mother’s paternity advisement and admission ★	50%	67%	35%	48%
Notice of hearing	50%	72%	63%	63%
Affidavit of non-appearance	40%	54%	35%	42%
Affidavit of custody and direct support	30%	37%	38%	36%
Affidavit and certification of official record	38%	59%	39%	45%
Average number responding	30	53	80	163

★ Differences by county size are statistically significant.



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**Percentage Reporting These Items Would be “Very Helpful”
to Have on a Summary Screen Available to Child Support and the Court**

	Small County	Medium County	Large County	Total
Number of children	69%	88%	84%	82%
Order amount	88%	98%	92%	93%
Date the case was filed ★	63%	92%	83%	82%
Genetic test results	56%	73%	68%	67%
Stipulation/default order status ★	66%	94%	84%	84%
Retroactive support ★	63%	84%	62%	69%
Unreimbursed public assistance debt ★	47%	77%	62%	63%
Prior modifications ★	53%	77%	76%	72%
Arrears balance/judgments	77%	83%	75%	78%
Other child support cases for the custodial or noncustodial parent	53%	60%	68%	63%
Dependency/neglect cases ★	44%	29%	52%	43%
Criminal cases for custodial or noncustodial parent ★	50%	23%	40%	37%
Outstanding hearing dates and issues	65%	60%	78%	70%
Average number responding	32	52	82	165

★Differences by county size are statistically significant.

Estimated Days for the Court to Process Filings and Notify Child Support with a Case number

	Small County	Medium County	Large County	Total
Administrative stipulations				
Average days ★	4.9	7.4	11.5	8.5
Range	0-30	0-60	0-30	0-60
Percent completed within 2 days	52%	52%	13%	37%
Number responding	27	46	47	120
Temporary orders and hearing requests				
Average days	8.1	8.9	12.3	10.0
Range	1-30	0-60	0-33	0-60
Percent completed within 2 days	31%	33%	11%	24%
Number responding	26	45	45	116
Default orders				
Average days ★	7.5	8.0	17.0	13.3
Range	1-30	1-60	0-60	0-60
Percent completed within 2 days	40%	24%	9%	21%
Number responding	25	46	46	117

★Differences by county size are statistically significant.



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Process Court Uses to Assign Case Numbers

	Small County	Medium County	Large County	Total
Block of numbers assigned to the IV-D agency	0%	6%	14%	8%
Each case gets the next number in sequence when it is filed in full	81%	86%	72%	79%
Number is assigned when child support provides an abbreviated filing	19%	8%	14%	13%
Number responding	32	50	58	140

Percent Noting these Factors as “Major Problems” for the Court

	Small County	Medium County	Large County	Total
Large volume of child support cases★	3%	10%	37%	22%
Receiving large numbers of child support cases at one time★	3%	6%	26%	15%
Missing information on cases sent to court	3%	8%	16%	11%
Inaccurate information on cases	3%	12%	14%	11%
Missing documents	0%	6%	12%	8%
Missing signatures or original notary seals	0%	8%	10%	7%
Average number responding	30	52	74	156

★Differences by county size are statistically significant.

Estimated Percentage of Cases Rejected by the Court Due to Missing, Inconsistent or Bad Data

	Small County	Medium County	Large County	Total
1-2 %	97%	83%	64%	78%
3-10%	0%	17%	26%	17%
11-25%	0%	0%	9%	4%
More than 25%	3%	0%	0%	1%
Number responding	31	40	53	124

Differences by county size are statistically significant.



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How Often Does the Court Send Back a Filing Without a Docket Number

	Small County	Medium County	Large County	Total
Frequently	3%	0%	3%	2%
Occasionally	0%	4%	27%	13%
Rarely or never	97%	96%	70%	85%
Number responding	31	51	60	142

Preferred Method of Speeding Docket Number Assignment

	Small County	Medium County	Large County	Total
Set aside a block of pre-assigned numbers by county and have child support assign a number before filing	25%	35%	39%	34%
The court agrees to assign a docket number within 24 hours of filing	75%	65%	61%	66%
Number responding	32	49	70	151