



news

Colorado Judicial Branch
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Colorado courts service-improvement program returning to Boulder County *Surveys to be conducted Monday and Tuesday at the Boulder County Combined Courthouse*

BOULDER, Colo. – People with business at the Boulder County Combined Courthouse on Monday and Tuesday, Aug. 27-28, 2012, will be asked to participate in a program designed to help ensure the Colorado Judicial Branch is providing the best possible service to the public.

Throughout the day, court employees will ask people exiting the courthouse at 1777 Sixth Street in Boulder to fill out brief, anonymous survey forms asking about their experiences as jurors, parties to a case or as recipients of other Judicial Branch services. Survey forms will be available in English and Spanish.

In addition, attorneys, law enforcement officers and anyone else who does business with the courts is encouraged to participate.

This will be the third time these surveys have been conducted in the 20th Judicial District (Boulder County), after surveys in 2007 and 2008. Since 2007, surveys have been conducted at least once in each of Colorado's 22 judicial districts.

“It’s been four years since we last heard from the public in this manner,” said 20th Judicial District Chief Judge Roxanne Bailin. “We look forward to hearing about how we’ve done since then in maintaining excellent public service.”

The surveys are designed to measure public opinion about access to and fairness of the courts. Questions include whether people felt safe in the building, whether they could easily understand the forms they needed, and whether they felt their case was handled in a fair manner. Participants also are asked whether they felt the judicial officer listened to them and had all the necessary information before making a decision, and whether they felt they were treated with courtesy and given clear information about the next step in their case.

During Fiscal Year 2011, 11,765 District Court cases were filed in the 20th Judicial District; and 22,314 County Court cases were filed in the district, including 17,497 in the Boulder County Combined Courthouse.