



news

Colorado Judicial Branch
Michael L. Bender, Chief Justice
Gerald Marroney, State Court Administrator

FOR IMMEDIATE RELEASE
Sept. 17, 2012

Contact: Robert McCallum or Jon Sarché
303-837-3633
303-837-3644

robert.mccallum@judicial.state.co.us
jon.sarche@judicial.state.co.us

Colorado courts service-improvement program coming to Logan County *Surveys to be conducted Sept. 19 at the Logan County Combined Courts*

STERLING, Colo. – People with business at the Logan County Combined Courts on Wednesday, Sept. 19, 2012, will be asked to participate in a program designed to help ensure the Colorado Judicial Branch is providing the best possible service to the public.

Throughout the day, court employees will ask people exiting the courthouse at 110 N. Riverview Road in Sterling to fill out brief, anonymous survey forms asking about their experiences as jurors, parties to a case or as recipients of other Judicial Branch services. Survey forms will be available in English and Spanish.

In addition, attorneys, law enforcement officers and anyone else who does business with the courts is encouraged to participate.

This will be the second time these surveys have been conducted in the 13th Judicial District. A similar program was run in Fort Morgan in August 2010. Since 2007, these surveys have been conducted at least once in each of Colorado's 22 judicial districts.

“We found information from the 2010 surveys invaluable in understanding how the public feels they are being served by their courts,” said Judge Michael K. Singer, chief judge of the 13th Judicial District (Kit Carson, Logan, Morgan, Phillips, Sedgwick, Washington and Yuma

counties). “We look forward to learning about public opinion on access to and fairness of the courts in Logan County.”

The surveys are designed to measure public opinion about access to and fairness of the courts. Questions include whether people felt safe in the building, whether they could easily understand the forms they needed, and whether they felt their case was handled in a fair manner. Participants also are asked whether they felt the judicial officer listened to them and had all the necessary information before making a decision, and whether they felt they were treated with courtesy and given clear information about the next step in their case.

During Fiscal Year 2011, 3,328 District Court cases were filed in the 13th Judicial District, including 990 in Logan County; and 9,632 County Court cases were filed in the district, including 2,759 in the Logan County Court.