



news

Colorado Judicial Branch
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Colorado courts service-improvement program returns to Delta County *Surveys to be conducted July 24 at the Delta County Combined Court*

DELTA, Colo. – People with business at the Delta County Combined Court on Wednesday, July 24, 2013, will be asked to participate in a program designed to help ensure the Colorado Judicial Branch is providing the best possible service to the public.

Throughout the day, court employees at 501 Palmer Street in Delta will ask people exiting the building to fill out brief, anonymous survey forms asking about their experiences as jurors, parties to a case or as recipients of other Judicial Branch services. Survey forms will be available in English and Spanish.

In addition, attorneys, law enforcement officers and anyone else who does business with the courts is encouraged to participate.

This will be the third time these surveys have been conducted in the 7th Judicial District (Delta, Gunnison, Hinsdale, Montrose, Ouray and San Miguel counties); surveys were conducted in 2008 and 2011 both in Delta and Montrose. Since 2007, these surveys have been conducted at least once in each of Colorado's 22 judicial districts.

“Data we get from these surveys have been very helpful in responding to the public’s needs,” said 7th Judicial District Chief Judge J. Steven Patrick. “These are the people’s courts, and they deserve the best service we can provide.”

The surveys are designed to measure public opinion about access to and fairness of the courts. Questions include whether people felt safe in the building, whether they could easily understand the forms they needed, and whether they felt their case was handled in a fair manner. Participants also are asked whether they felt the judicial officer listened to them and had all the necessary information before making a decision, and whether they felt they were treated with courtesy and given clear information about the next step in their case.

During Fiscal Year 2012, 15,138 cases were filed in the 7th Judicial District, including 1,501 in District Court in Delta County, and 2,980 in Delta County Court.