



news

Colorado Judicial Branch
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Colorado courts service-improvement program comes to Archuleta County *Surveys to be conducted June 20 at the Archuleta County Courthouse*

PAGOSA SPRINGS, Colo. – People with business at the Archuleta County Courthouse on Thursday, June 20, 2013, will be asked to participate in a program designed to help ensure the Colorado Judicial Branch is providing the best possible service to the public.

Throughout the day, court employees at 449 San Juan St. in Pagosa Springs will ask people exiting the building to fill out brief, anonymous survey forms asking about their experiences as jurors, parties to a case or as recipients of other Judicial Branch services. Survey forms will be available in English and Spanish.

In addition, attorneys, law enforcement officers and anyone else who does business with the courts is encouraged to participate.

While these surveys have been conducted in 2008 and 2011 in the 6th Judicial District (Archuleta, La Plata and San Juan counties) this will be the first time they have been conducted in Pagosa Springs. Previous surveys were conducted in Durango. Since 2007, these surveys have been conducted at least once in each of Colorado's 22 judicial districts.

“We know from past experience that these surveys provide valuable information to help us ensure we're providing the best service possible to the public,” said Chief Judge Gregory G. Lyman. “We are looking forward to hearing from court users in Archuleta County.”

The surveys are designed to measure public opinion about access to and fairness of the courts. Questions include whether people felt safe in the building, whether they could easily understand the forms they needed, and whether they felt their case was handled in a fair manner. Participants also are asked whether they felt the judicial officer listened to them and had all the necessary information before making a decision, and whether they felt they were treated with courtesy and given clear information about the next step in their case.

During Fiscal Year 2012, 10,359 cases were filed in the 6th Judicial District, including 695 in District Court in Archuleta County, and 1,368 in Archuleta County Court.