



Frequently Asked Questions

What is e-filing and e-service?

Electronic filing (e-filing) is the submission of forms and documents to the courts through the Internet. Electronic service (e-service) is the delivery of forms and documents to parties through the Internet.

What are the benefits of using ICCES?

The Colorado Judicial Department's Integrated Colorado Courts E-Filing System (ICCES) provides self-represented litigants and attorneys greater access to courts with the ability to e-file and e-serve court documents 24 hours a day, 7 days a week, from anywhere with an internet connection. ICCES is a fast, easy, and cost-effective way to file and serve your court documents.

Do I have to be an attorney to e-file and e-serve?

No. If you are a self represented party, ICCES will take you step by step through the process of e-filing and e-serving court documents in Small Claims cases.

How do I know my e-filing was received by the court?

You will receive an e-mail once your document is received and accepted. You will also receive an e-mail if your document is rejected. The email you receive will state the reason why your document was rejected. A filing may be rejected if the document is filed in the wrong case, a new case is filed in the wrong jurisdiction, or the document is incomplete.

Is my credit or debit card information stored?

For your online safety and security, the system does not store your debit or credit card information.

Is this why I have to always enter my debit or credit card information?

Yes. We require you enter your debit or credit card number for each charge, along with your card's verification value (CVV).

How often does my password expire?

Every 90 days.

How do I change my password or security question?

Once you login to ICCES, hover your mouse over the **My Account** tab on the main menu bar and click on **Reset Password**. Make changes to your password or security question and click the **Save** button. You may change your password or security question at anytime.

How do I change my email address?

Once you login to ICCES, hover your mouse over the **My Account** tab on the main menu bar and click **My Profile**, change your email address and click the **Save** button.

Is ICCES free?

There are no fees for creating or maintaining an ICCES account. However, there are minimal costs for using ICCES features such as e-filing and e-service. See the ICCES Service Fees document found in the Resource Center for an itemized list of costs.

Where can I get additional support?

Please contact our support center by phone at 720-625-5670, or by e-mail at

iccessupport@judicial.state.co.us.