

COLORADO JUDICIAL DEPARTMENT
Office of Dispute Resolution

ODR Policies and Procedures Manual
Subject: **Fees: Refunds**

Date: July 1, 2011

ODR's mission is to provide quality ADR services at a reasonable cost. To effectuate this goal, ODR Neutrals must adhere to standard policies regarding the charging and collection of fees for services.

REFUNDS

Neutrals shall provide a full refund to parties who cancel mediation within the appropriate time frame. Refunds must be made within 30 days after the cancellation of the mediation.